

2020 Achievements

718 Organisations are registered on our securely held cloud-based CRM database (Aug 20). We have made 1090 Individual Contacts with charity and community organisation staff and have created genuine long-term relationships.

We have a Team of ten stakeholders and staff –
3 Directors, 4 Consultants, Personal Assistant, Web Developer and Patron. This represents Diversity and Inclusion at its core.
78 % Women, 56% BAME – Black, Asian, Minority or Ethnic, 11% Disabled, 22% LGBT+ - Lesbian, Gay, Bi-Sexual, Trans or other.

We are working with two Foundation Trusts in Hertfordshire and look forward to engaging further in Bedfordshire and other counties.

- Finalist recognition as the “Governance Professional of the Year 2019” ICSA Awards.
- Finalist in the “Wembley Stadium Community Business of the Year” SME Awards 2020.
- Eighteen people completed our Social Enterprise & Community Work training to gain skills to work in the sector, at Board level, senior management, volunteers.
- Two of our learners started their own new Social Enterprise resulting from our work together.

Training has increased with two new Customer Service programmes:

1. Service User Mapping
2. Extra-Ordinary Service.

Webinar training has an additional five Covid-19 related programmes:

1. The New Normal
2. Video Communication
3. HR Implications
4. Stepping into a Crisis
5. Starting or changing to a Social Enterprise model

- We have delivered training in Hertfordshire, Bedfordshire, Northamptonshire, Essex, Middlesex, Birmingham, Yorkshire, Lancashire, London, Tyne-side and “Remotely” through video webinars.

Service	Business charge	Community Charge
Consultancy	£120 per hour	£75 per hour
Mentoring	£120 per hour	£75 per hour
Coaching	£120 per hour	£75 per hour
Open Full Day Workshops	£150 per delegate	£100 per delegate
Open Half Day Workshops	£75 per delegate	£60 per delegate
Full Day Away Days	£150 per delegate (min 6)	£100 per delegate (min 6)
Half Day Away Days	£75 per delegate (min 8)	£60 per delegate (min 6)
Consulting/Mentor/Coach	£995 (6 hours)	£495 (6 hours)